

Roll No. ....

Subject Code—8184-X

**M.B.A. EXAMINATION**

(Third Semester)

(Re-appear Batch 2009 Onwards)

OBH-311

**MANAGEMENT OF INDUSTRIAL  
RELATIONS**

*Time : 3 Hours*

*Maximum Marks : 70*

**Section A**

**Note :** Attempt any *Seven* questions. **7×5=35**

1. Define the term Collective Bargaining.
2. Enlist factors effecting of award or a settlement.
3. Write a short note on Trade Unions in India.
4. What are the functions of ILO ?

5. Discuss the impact of social security legislations on industrial harmony.
6. What are regulatory legislations ?
7. Write a short note on Industrial Democracy.
8. Discuss the concept of quality of work life in an organization.
9. What is WPM ? Explain its objectives.
10. Discuss gain sharing. How does it affect the IR in an organization ?

### Section B

**Note :** Attempt all the questions.

11. Define Industrial Relations. Discuss different perspectives of Industrial relations.

*Or*

“Industrial relations in India are not conducive to rapid Industrial Growth.” Comment. 12

12. Write a detailed note, on the role of ILO in maintaining good industrial relations.

*Or*

Explain in detail the various steps of Grievances handling procedure in India. 12

13. What is Collective Bargaining ? Explain its objectives and significance to the performance of the organization.

*Or*

“Workers Participation in Management is essential to industrial democracy and socialistic pattern of society.” Discuss. 11